

# Welcome Visitors!

We at Pine Harbour are very excited to continue connecting you with your loved ones! Please take a moment to familiarize yourself with the following fact sheet in order to make your visit as safe and smooth as possible.

# **VISITOR EXPECTATIONS FACT SHEET**

# **ABOUT VISITATION:**

#### ► VACCINATED VISITORS:

- Visitors may visit their loved one daily between the hours of 10am-3pm. There is no restriction on how long you may visit. There is a limitation of 2 visitors at a time.
- Upon entrance to Pine Harbour, we ask for a copy of your vaccination card (one time only). Individuals are considered fully vaccinated on day 15 after the second dose in a 2-dose series or after a single dose-vaccine.
- On each visit a completed Covid-19 Visitation documentation sheet will be required. Copies are available to complete prior to each visitation in advance.
- Staff will screen all individuals before they are allowed to visit resident.
- All visitors will be required to wear masks at ALL times while inside the building.
- Visitors can bring resident for a walk and/or sit outside.
- When your visit is completed, you must check out with the concierge.
- We strongly encourage all visitation takes place outside when whether permits.

## ► NON VACCINATED VISITORS:

- Visitation will be daily between the hours of 10am-3pm. There is no appointment necessary, and no restriction on how long you may visit. There is a limit of 2 visitors at a time.
- Upon entrance to Pine Harbour, we ask that you bring a Completed Covid-19
  Visitation Documentation sheet. You will be screened and escorted to your
  visitation area.
- Visitation locations will be outside or in the conference room if your loved one lives in Assisted Living, or in the courtyard or designated visitation room for Memory Care Residents.
- Visitors will be required to wear a mask at all times and practice social distancing.
- When visit is completed, you must check out with the concierge.

## ▶ VISITORS WHO ARE CHILDREN:

- All children under the age of 18 must be escorted by an adult.
- Children ages 5 and under do not count as a visitor.
- Children ages 2 & under are not required to wear a mask.
- Children ages 3-11 must wear a mask at all times.
- Eligible children 12 and over who are not vaccinated will be required to follow guidelines as a non-vaccinated visitor.

## **CEASING VISITATION:**

• Failure to follow visitation guidelines may result in restriction or revocation of visitation.